

# Residential Request for Termination of Service



All questions must be answered as accurately as possible. PLEASE PRINT FORM AND VISIT THE BTC STORE at 46 Cedar Avenue, Hamilton to have your request processed in a timely manner. Please remember to include your signature where necessary.

Date:

## CUSTOMER DETAILS

Account #:  Phone #:

Name on Account:

Picture ID #:

[Note: required an official government issued identification]

THIS FORM MUST BE COMPLETED AND SIGNED BY THE NAMED ACCOUNT HOLDER  
[Exception to this will be in the case of death of the account holder and then a death certificate or notice is needed]

## DECLARATION

I  request that my  voice service and/or  DSL\*  
service terminated effective  as service is no longer required.

The services are located at:

Sincerely yours,

I agree to the terms and conditions are binding as at  
1st November 2015 available at [www.btc.bm/legal.php](http://www.btc.bm/legal.php)

## CONTACT INFORMATION

Home #:  Work #:

Cellular #:  Email:

Forwarding Address:

## CREDIT AND PAYMENT DETAILS

Name as it appears on card:  Type:  Visa  M/C  AMEX

Credit/Debit Card #:  Expiry Date:

Note: If this account is overdue more than 45 days from date of invoice and provided I have not submitted written notice of dispute, my signature on this agreement authorizes BTC to debit my Credit/Debit Card listed above.

All customers requiring service to be terminated, removed or transferred must give BTC 30 days' notice, in writing, informing BTC of any such requirement. Failure to provide such written notice will result in the continuing liability of the customer for all access, service, rental, and any other charges incurred by BTC. Request will not be processed without Signature or Credit/Payment information.

\* If applicable I understand that I am responsible for informing my ISP that I wish to discontinue Internet Service.